



August 2017

## **FEEDBACK FROM SEMINAR**

At the end of the seminar, delegates were offered the possibility to provide feedback to the ESASI Committee on topics such as the organization/facilities, the seminar content, the presentations, the price, suggestions for future seminars and other ideas. We received 48 feedback forms with valuable remarks and suggestions. Please find below a summary of their contents:

### **Organization and facilities**

Overall delegates were very satisfied with the accommodation and facilities. There were suggestions for having more chairs and tables for the buffet lunch.

A number of delegates wished they had more details in advance regarding the location and dates of the seminar. This is a fair comment, but the ESASI committee was in a transition period with the allocation of new roles (in particular President and Treasurer) and it had to complete ISASI 2016 before planning for ESASI 2017.

There was some emphasis by a few individuals on the need for a good audio system. On the second day, we encountered minor problems with the wireless microphones. It is essential to have a technician readily available and to invest in a good sound system, especially to keep in mind the non-native English speakers who need a higher level of concentration and attention during the presentations.

A number of delegates commented that they liked the combination of the military workshop and ESASI seminar.

### **Seminar content**

Overall, the delegates seemed to be happy with the format and content and they did not want to be constrained by a single theme. However, a few suggested that some presentations could perhaps be grouped by theme for example for morning and afternoon sessions. However, the ESASI Committee also noted some criticisms when this format had been used in previous years. The sessions were seen as too narrow. Hence the current approach that has tried to have connections between the presentations while ensuring that each session caters some interest for everyone.

There was also a suggestion to organize a smaller number of workshops during the seminar with a maximum number of attendees. This seems difficult to set up during the main seminar, but it might be envisaged holding an ad-hoc workshop in parallel with the military workshop the day before.

A number of feedback forms suggested that more time should be given for questions. It should be noted that, as in previous years, the majority of presentations do not generate too many open questions. The moderators should endeavor to be more flexible in allowing the question and answer session to be extended and then trimmed back on the time for the following lunch/breaks.

There was mixed response on the discussion/panel sessions. It has often been difficult to make them alive as delegates generally felt more comfortable raising points during the coffee breaks. However,

the organized discussion on fume events went according to both the written and oral feedback received. The ESASI Committee will probably try this format again next year with a topic that should create interest for a large majority of delegates. One can try to provide the registered participants with a briefing package ahead of the seminar, so that they can be prepared to discuss the topic and to raise some points if they wish.

### **Presentations**

Overall delegates were glad with the presentation; they tend to prefer concrete presentations and case studies as there were a few comments that a couple presentations were perhaps too vague and theoretical. However, the ESASI Committee considers that it is a matter with fine-tuning the right balance. It is key to share best practice, but also to provide exposure to the evolution of investigation skills and methodologies as well as the overall framework.

Regarding documentation, it would be good to know before the presentation if the slides or a paper will be made available. This point will be included in the future briefing for presenters.

Few individuals wished they had more in-depth presentations. The current format and length of the presentations represents a compromise as presentations can become too specialized with the risk of losing a large part of the audience. Presenters of complex topics will be invited to provide additional material when possible.

### **Meet your expectations/price**

Delegates were unanimous that the seminar met their expectations.

Regarding the price, the ESASI Committee had decided to go for a flat rate of 100 Euros to encourage the registration of many delegates. Overall, the registration fee represented a factor in the decision to participate for a significant number of attendees. However, it is important to include the overall cost of all three elements: seminar fee, accommodation and transport.

For a number of delegates, the main ISASI seminar remains too expensive and therefore ESASI is the only opportunity for them to interact with the safety investigation community.

### **Presentations for future seminars**

There were good suggestions on:

- Investigation skills. This could be a theme for a discussion session (workshop).
- New investigation methodologies. The ESASI committee hunts them out; they tend to be theoretical in nature but less when presented in conjunction with a case study.
- How investigators handle trauma risk management. This could lead into a discussion session (workshop).
- Family care and communication. Family assistance could be a discussion session, albeit the ESASI committee always tries to include communication and social aspects in the program.
- Accident animation tools.
- Investigation of SMS, safety cultural and organizational factors. These presentations would probably have to come from SIAs.

### **Other areas**

It was suggested to publish some of the ESASI papers in the ISASI forum magazine. This is a good suggestion; however ESASI does not request presenters to produce a paper so it would entail extra work.

Regarding the ESASI website, it was suggested to set up a discussion forum/board on the ESASI web site.

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